



College of West Anglia Accessibility Audit

How we have tested

The sampled pages are tested using both automated and manual methods. Each tested page is scanned using both Axe and WebAIM tools to automatically identify common WCAG failures.

In addition, each tested page is:

- Zoomed to 400%
- Navigated with only a keyboard
- Navigated with only a screen reader
- Used at a variety of screen sizes including mobile and tablet

What we have tested

849 indexed pages have been tested. This allows us to reasonably assume most of the website is compliant.

Known Issues

There are some accessibility failures outside of our control that mean pages will be reported as non-compliant.

Live Chat

Tawk live chat does not have a focus state and at 400% zoom, the chat widget obscures the footer. This system is third-party and we cannot correct the focus state. The zoom issue may be corrected by amending options within the Tawk control panel.

As the live chat system is present on every page, this issue is present site-wide.

Google Maps

On all Event pages and Campus direction pages that have Google Maps, there is an error for missing Alternative Text.

As this is a third-party embed, we cannot correct this issue.



Google ReCaptcha

Forms that feature Google Recaptcha have a missing form label for a hidden field included by the system.

As this is a third-party system, we cannot correct this issue.

Summary

We can conclude based on the testing that the website is accessible to the WCAG 2.1 AA standard. This means that all indexed and scanned pages

- Will allow the user to zoom up to 400%
- Are navigable with only a keyboard and free of ‘Keyboard Traps’
- Have a visible focus style for keyboard users to see their page position
- Have sensible page titles
- Are navigable with only a screen reader or assistive technologies
- Use descriptive text links
- Implement meaningful alternative text for images
- Are free of contrast issues
- Meet WCAG 2.1 AA standards